



## CUSTOMER SERVICE FEEDBACK - ACCESSIBILITY

(References: P.121.GOV and PR.666.GOV)

**Thank you for visiting the Ottawa-Carleton District School Board. Your feedback is important to help us serve you better. We value all of our customers and strive to meet everyone's needs. We would like to hear your comments, questions and suggestions about the provision of our goods or services to people with disabilities.**

Please tell us the date, approximate time and location of your visit?


Did we respond to your customer service needs during that visit?


Was our customer service provided to you in an accessible manner?


Did you have any problems or issues accessing our services?




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Please add any other comments you may have.


Would you like an OCDSB representative to follow up with you regarding your feedback?

Yes  No

If yes, please complete your contact information:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

- By telephone (daytime number): \_\_\_\_\_
- By TTY (daytime number): \_\_\_\_\_
- By e-mail (address): \_\_\_\_\_
- Other \_\_\_\_\_

Thank you.

Please e-mail your form to [accessibility@ocdsb.ca](mailto:accessibility@ocdsb.ca), fax to 613-596-8266, or mail to:  
Superintendent of Facilities re Accessibility  
Ottawa-Carleton District School Board  
133 Greenbank Road  
Ottawa, ON K2H 6L3

*Personal information on this form is collected under the authority of the Education Act and will be used for the purposes of responding to your customer service feedback relating to Accessibility. Questions regarding the collection of this information should be directed to the Superintendent of Facilities, 133 Greenbank Road, Ottawa, ON K2H 6L3 (613) 596-8211.*